

District Tourism Promotion Council

Mananchira Kozhikode-673001

NO :- 02/DTPC/KKD/RFP/2022

Date 06.06.2022

District Tourism Promotion Council Kozhikode invites Request For Proposal (RFP) for Supply, Installation, Running , Maintenance of Laser show, Horror House ,Night lightings decorations , Light kayaks, Zorbing, Kid pedal boat, Zip Line, cultural shows and Event venue for Amphi theater at Sarovaram Bio-Park and overall management (Including night cleaning and security) of center after regular working time on entrance monthly fixed rental sharing basis on for a period of 5 years. Interested Agencies submit their RFP in the sealed cover addressing to The District collector & Chairman DTPC, Mananchira Kozhikode - 673001.Ph:0495-2720012.

Last date of submission: 24.06.2022 03:00 pm

For more details visit : www.dtpckozhikode.com / www.keralatourism.gov.in

Sd/ -
Secretary

DTPC Kozhikode



REQUEST FOR PROPOSAL

BID NO: 02/DTPC/KKD/RFP/2022

Dated:- 06.06.2022

Name of Work: - Supply, Installation, Running , Maintenance of Laser show, Horror House ,Night lightings decorations , Light kayaks, Zorbing, Kid pedal boat, Zip Line, cultural shows and Event venue for Amphi theater at Sarovaram Bio-Park and overall management (Including night cleaning and security) of center after regular working time on entrance monthly fixed rental sharing basis.

Name and address of the Bidder: _____

Date of issue (For bid issued from DTPC) -----

Chairman



Mode of obtaining RFP (*Please tick your source*)

Direct Purchase from DTPC

2. Downloaded from website

Signature of Bidder



FORM OF RFP

(To be filled by the Bidder)

BID NO: 02/DTPC/KKD/RFP/2022

Dated:- 06.06.2022

TO

.....
.....

..... Sir,

Having considered the above bid enquiry, schedule and bid conditions of contract, I Hereby offer to undertake the above mentioned work described in the bid specification and conditions of contract at the rate entered in the attached contract schedule

Supply, Installation, Running , Maintenance of Laser show, Night lightings decorations , Horror House , Light kayaks, Zorbing, Kid pedal boat,Zip line , cultural shows , and Event venue for Amphi theater at Sarovaram Bio-Park and overall management (including night cleaning and security) of center after regular working time on entrance monthly fixed rental sharing basis for a period of 5 years Demand Draft No. for towards Earnest Money Deposit is attached

I hereby undertake work of DTPC Kozhikode Supply, Installation, Running , Maintenance of Laser show, Horror House, Night lightings decorations , Light kayaks, Zorbing,Zip Line, Kid pedal boat, cultural shows and Event venue for Amphi theater at Sarovaram Bio-Park and overall management (including night cleaning and security) of center after regular working time on entrance monthly fixed rental sharing basis for a period of 5 year .

Date of submission.....

Signature, Name & Address

RFP NOTIFICATION

BID NO: **02/DTPC/KKD/RFP/2022**

Dated:- 06.06.2022

DTPC Kozhikode invites sealed and competitive RFP in the prescribed forms, Supply, Installation, Running , Maintenance of Laser show, Night lightings decorations , Horror House, Light kayaks, Zorbing, Zip Line, Kid pedal boat, cultural shows , and Event venue for Amphi theater at Sarovaram Bio-Park and overall management (including night cleaning and security) of center after regular working time on entrance monthly rental sharing basis for a period of 5 years after regular working time. The RFP schedule with detailed specifications can be downloaded from www.dtpckozhikode.com / www.keralatourism.gov.in and can be submitted by remitting the cost of Bid Rs. 2800/- (Two thousand eight hundred Only) and EMD Rs.100000 (One Lakh Only) as DD in favor of District Collector and Chairman DTPC Kozhikode and payable at SBI Malaparamba Branch along with Bid.

The Bid should be submitted on or before 24.06.2022 at 3:00 PM and will be opened on same day 3:30 PM.

Further details regarding the work can be had from the office of the undersigned, during office hours. Contact 0495-2720012

(Sd/-)

Chairman

DTPC Kozhikode

Manachira, Kozhikode Pin code:67300

BID FORM

Name of Work: Supply, Installation, Running , Maintenance of Laser show, Night lightings decorations , Horror House , Light kayaks, Zorbing, Zip Line, Kid pedal boat, cultural shows , and Event venue for Amphi theater at Sarovaram Bio-Park and overall management (including night cleaning and security) of center after regular working time on entrance monthly rental sharing basis for a period of 5 years

Name of applicant :

Permanent Address: :

Firm/ Proprietorship/Company/LLP/ Society Registration details

(Attested copy is to be enclosed)

ID Proof contractor

(Attested copy is to be enclosed) :

PAN Card Number

(Attested copy is to be enclosed)

GST Number

(Attested copy is to be enclosed)

3-year audited report

(Attested copy is to be enclosed)

Solvency Certificate

(Attested copy is to be enclosed)

Quote of monthly rent for DTPC (Including all tax):

Items

DTPC KOZHIKODE

Name of Item	Time	Remark
Night lightings, decorations & creative Selfie points	6 PM- 10P M	
Cultural show at amphi Theatre	6 PM- 10P M	
Laser show	6PM- 10P M	
Horror House	9 AM- 9 PM	
Glow Kayakk, Kids Zorb, boating,	9 AM – 9 PM	(*instruction from port applicable for time of operation)
Zip Line	9 AM to 5 PM	(safety and running responsibility of contractor)

Previous experience in Hospitality and Tourism

(Copy is to be enclosed)

Details of cost of bid forms in the form of DD

for Rs 2800/- (Two thousand eight hundred only)

Details of the EMD is in the form of DD for rupees 100000/- (One lakh Only) (Will be returned for unsuccessful bidders)

Security deposit to be deposited in the event of getting the work

(This is also to be submitted before Obtaining license from this office) : 10,00,000/- (Ten Lakh Rupees only)

NOTE: Right to reject the RFP without assigning any reason there of reserved with the Chairman, DTPC Kozhikode

Chairman

DTPC, Kozhikode

CONDITIONS & GUIDELINES

INTRODUCTION

DTPC , Kozhikode is having a plan of **extending tourism activities of Sarovaram bio park** introducing innovative tourism activities , so to brain storm best **ideas DTPC Kozhikode EOI dated 16.Mar.2022** , Which open by EOI committee under the **respected chairman DTPC dated 12.Apr.2022** , So committee unanimously decided to call open RFP for A. Field of lights B. Miracle Garden C. Wooden Pathway D. Floating Cultural shows E. amphibious theater as event venue

Night Lighting aims to illuminate the entire area of wet land with eco-friendly , power saving / solar powered fiber – optical lights. Which should have different color pattern, color patterns should be changed occasionally .

Horror House

Horror house to play for kids which has some unique , interesting play activity. Which should be ticketed separately. No permanent construction allowed.

Laser show

Laser light show is effective in leisure because it allows for the creation of a narrow beam, allowing for the use of optical scanning to draw patterns or images on water walls, ceilings, or other surfaces, including theatrical smoke and fog etc.

Cultural Show

Cultural show can be anything which attract visitors like Musical even, dance, entertainment show , artistic performance, choir in a very attractive way illuminating lights and attractive visual treat and music.

Running and maintenance of amphibious theater

Light kayaks, Zorbing, Kid pedal boat

Light kayaks will attract people , safe separate track needed to be build for the operation of glowing light kayak and zorbing , kids boating (these two-Zorb & Kids boating) can be operated in day time also.

Overall Management of center after regular working time.

Overall management of Sarovaram Bio park in night after regular working time is sole responsibility of Contractor. Cleaning, safety and security must have to be fulfilled by the contractor.

Zip Line

Zip line can be proposed from lake side , the feasibility of the project should be evaluated before quoting rate for tender



MINIMUM BIDDER QUALIFICATIONS

All bidders must confirm to the below requirements, failing which their bid will be deemed invalid and summarily rejected, irrespective of the financial consideration quoted in the bid.

The bidders are allowed to form a proprietorship, joint venture, consortium with experienced firms/companies for the construction of running and maintains of the project. However the bidder should be the managing partner in the Joint Venture/Consortium/Partnership firm/company only whom with DTPC Kozhikode will enter into an agreement and in all the legal matters, only bidder will have the right to negotiate with DTPC Kozhikode.

Bidders should have 5 year experience in running tourism and hospitality related activities

Bidders should not have any previous debt (Defaulted financial transactions, arrear payment) or bad financial track history in any DTPC.

The entity must operate with the required permits/licenses as prescribed by the government of Kerala, if any.

The entity must have a registered office.

The company must follow a strict 'leave no trace' policy and conform to high sustainability standards.

Submission of Bid

All the bid documents attached shall be submitted in sealed single cover super scribing 'Name of Work' and 'Bid No.' This cover shall contain duly filled Bid Document & EMD and cost of document.

Schedule

The tentative schedule of key activities is same as given in the Notice inviting Bid. If any day specified in the schedule falls on a holiday for the DTPC, the next working day of the DTPC shall be considered. Normal working hours of DTPC office is 10.00 am to 5.00 pm. The DTPC reserves the right to make necessary modifications, extending the dates in the tentative schedule above, as situations warrant.

Design and Construction

Ticket Collection

The revenue for contractor is from ticket collection, ticket charge can be decided on mutual consultation with DTPC . Contractor will be allowed to operate **6.00 PM** to **10.00 PM** after Normal working time of DTPC Kozhikode.

Staff

Bidders shall appoint temporary contract staff to running the activity, Cleaning staff and security during the time will be responsibility of contractor. The staff not available right of DTPC staff, however staff should obey orders and instruction from DTPC issued time to time.

Site

Site available for the whole project is Saravarm bio park tourism area and surroundings

Design, Materials and Construction

Design for all aspects and components should be unique and attractive . Materials shall be fit for purpose. Materials should be eco-friendly without disturbing the natural surroundings. The safety side of material should be take care, The design should be unique and which should clear all the safety aspects. All materials used should comply standard certification.

4. Detailed plan

Plan of proposed project with details must accompany with this tender

5.Staffs Training

As a basic minimum, training require for all staff in rescue, CPR, first aid, life saving techniques.

Operation

Entire operation and management of center after working hours will be responsibility of contractor.

1. Administrative

Name and address of owner and operator.

Document indicating the annual inspections carried out.

List of site personnel and their job titles.

public and other liability insurance, copies to be enclosed (During operation).

2. Operational

Log book containing the daily operation sheets (including faults observed, toilet cleaning, waste disposal etc) if any, during inspections at opening and closing, relevant events concerning safety).

Accident and incident report sheets.

Rescue Plan, if any untoward incident happens

Fire safety measures and periodical inspection of the same

CCTV cameras needed to be installed at the operational area by the operator for safety purpose

3. Information to be provided for participants and visitors:

Name boards, instruction boards

Description of the activity and safety instructions

Limits and restrictions for use

Information relating to personal public liability insurance of the operator

GENERAL CONDITIONS

1. The Bids should be addressed to the Chairman, DTPC Kozhikode in a sealed cover with the Bid number, name and due date duly super scribed on the cover.
2. The bid is for the license to Supply, Installation, Running , Maintenance of Laser show, Horror House ,Night lightings decorations , Light kayaks, Zorbing,Zip Line, Kid pedal boat, cultural shows and Event venue for Amphi theater at Sarovaram Bio-Park and overall management (Including night cleaning and security) of center after regular working time on entrance monthly rental sharing basis for a period of 5 year
3. The word Bidder, contractor, licensee, shall have same meaning as far as this contract is concerned. The word DTPC Shall Means District Tourism Promotion Council.
4. The DTPC will provide the space only, all other infrastructure statutory requirement required should be arranged by the Bidder /contractor at his own cost.
5. An Earnest money deposit of Rs. 100000/- (one lakh only) in form of DD in favor of District Collector and Chairman, DTPC Kozhikode and payable at SBI Malaparamba along with bid.
6. Bidder should possess Pan Card, Valid Bank account, GST registration and self-attested copies are to be attached.
7. The facility shall remain accessible to the tourists in general on all working days of the center without any interference and obstruction by the licensee
8. The electricity and water charges (if any) shall be payable by the licensee or if fitted with meter as per meter reading on commercial rates fixed by the KSE Board Limited.
9. The design, installation and running, safety of all the structures will be the responsibility of the contractor. Before the actual construction take place the detailed design with specification of various components used shall be prepared though competent authority and submitted to the Chairman DTPC.
10. The Licensee shall keep the premises Neat, Clean and hygienic.
11. The Licensee should appoint cleaning staff and maintain the destination clean and neat. If any mismanagement happen in cleaning Chairman/Secretary , DTPC reserve right to fine. Also, repeated failure will be treated as validation of tender.
12. Only space will be provided by DTPC, all other infrastructure required is to be arranged by the Bidder/contractor at his own cost.
13. The licensee should obtain all relevant and mandatory permissions, if any, from the authorities concerned by him.
14. The licensee shall observe or obey all rules and regulations framed and in force by the local body /state Government or any other authority for running of the business in the locality and shall obtain all license all

permission from the concerned authority at his own experience and cost.

15. The license should obey the rules and regulations of the authorities implemented from time to time.
 16. The license should make his own arrangement and human resource for running the counter and cleaning the premises.
 17. The licensee should pay the **Rupees 10 Lakhs to DTPC as security deposit** from the date of agreement signed between the licensee and licensor. Firm period may be allowed as 2 month to set up the infrastructure , Licensee is free from license fee in this 2 month firm period.
 18. The monthly rent shall be deposited before the 5th of every month. Any failure will be resulted 2% fine on monthly rental share of DTPC.
 19. The licensee shall not do anything in or outside the premises which maybe a source of nuisance to Tourists and should fully co – operate with other facilities running in the center
 20. The licensee shall fulfill and diligently comply with all direction in general or special order given by the DTPC through the Secretary/Chairman DTPC Kozhikode.
- No permanent structure shall be put up in the space allotted for the facility .The licensee shall be entitled to set up temporary structure at his own cost for operational purpose with the prior written permission .On termination of the contract the license shall dismantle and remove all the structure and clear of the area. The licensee is bound to hand over vacant possession of the licensed premises on termination of contract and failure to vacate shall make the licensee a trespasser on DTPC and will be dealt as such.
22. The license for running business made in favor of the licensee will be treated as temporary license which is revocable at any time without assigning any reason and in the event of revocation of the license on account of breach of any of terms and conditions of the RFP and agreement . The licensee shall bound quit the premise within 30 days of the notice of the revocation of license by the Chairman, DTPC Kozhikode.....or his authorized representative and the license shall not claim any compensation for any loss resulting thereof.
 23. The licensee will have no right to cause any alteration ,additions and structural changes in the premises without the prior written consent of the Chairman/Secretary , DTPC Kozhikode
 24. Licensee do not sublet/re-let the tender
 25. The DTPC will not in any way be responsible during the course of contract for any accident, loss, damage etc , which may occur during the period of license and the licensee shall to pay for this .
 26. The licensee is required to put up all necessary warning sign boards for the tourists using the facility , Licensee shall comply with all safety provisions.
 27. The license is required to take necessary insurance policy of adequate value required for operating the facility and shall indemnify DTPC from all damages for personnel and third party claims due to the use of the facility by tourist's .The policy shall be sufficient to cover any liability for any compensation.
 28. The licensee shall engage fully trained and adequately experienced staff who are free from infection diseases .The license shall indemnify DTPC from all claims arising from labor law of regulations as far as the operation of facility is concerned.

29. Persons having indecent behavior/facing allegation /complaints etc shall not be employed as staff.
30. The Chairman/Secretary DTPC or his representative reserve the right to accept or reject all or any bid without assigning any reason thereof.
31. Violation of any of the condition shall be sufficient reason for the termination of contract.
32. If any Bidder withdraws from his/her bid before the expiry of the period fixed for keeping the rates firm for acceptance, the earnest money if any, deposited by him will be forfeited to DTPC or such action taken against him/her as DTPC think fit.
33. In case the licensee desires to terminate the contract before the expiry of the term, 30 days notice shall be given in writing to the licensor. Vice versa, the licensor shall issue 30 days months notice to the licensee if he desires to terminate the contract.
34. The Licensee shall pay all costs for damages and expenses caused to the premises structurally or otherwise by the Licensee and in this regard the decision of The chairman DTPC or his representatives Shall be final and binding and the DTPC Kozhikode is entitled to deduct such amount from the security deposited by the licensee . If the security deposit is not sufficient the Chairman/Secretary DTPC can recover the amount as if it is a due amount as per the law of the land.
35. The successful bidder will have to bear any responsibility related with damages made by the tourist/guest DTPC will never take any responsibility for the above damages.
36. A chartered engineer should certify the structure of zip line while implementation

FORM OF NOMINATION

I.....do hereby by nominate and
authorize.....son/Daughter of aged
years of

.....House.....Village.....

.....Taluk.....District residing at

to receive all or any sums found due to me under the terms of Contract (Agreement No. And Details of
contract).....

.....

.....

.....in the event of my death
before the amount had become payable or having become payable but has been paid.

Signature:

Name & Address of Bidder: In the Presence of Witness:

Name & Address:-

Signature:

Name & Address:-

Signature:

DECLARATION

I have read the bid forms carefully and I am ready to accept the conditions mentioned therein. I understood if any violation in the conditions is noticed at any stage, the Earnest Money Deposit/Security Deposit paid by me will be forfeited and the contract concerned will stand cancelled.

Signature of Bidder: Name & Address:-

ANNEXURE I

Format for submission of offer/response to the RPF:

Bider Must have to Full fill the mandatory below requirements , attach copies along with tender document. In absence of below attached documents tender of the concerned party will be rejected without notice

1.Company details -

- a)Name of the company - Certificate of incorporation
- b)Name of key persons,
- c)Authorized signatories (Certified copy of Power of Attorney)
- d)Contact details,
- e)Registered and local office addresses (with documentary proof)
- f)GST registration Number
- g)PAN card Copy

2.Profile of the company - Brief description on type of business, experience, etc.

3.Documents to demonstrate the financial capacity – 1. Last three years annual turnover audited report
,2.solvency certificate etc.

4.Description/details of similar assignments carried out during last three years. Following detailsfor each assignment must be provided with supportive documents:

- a)Name of the work.
- b)Name of the client.
- c)Brief description of scope of assignment.
- d)Components of assignment.
- e)Cost of Project and funding
- f)Any other details